Towards Developing Strategies to Reduce Health Care Costs in Dermatology

Mahsa Amir^{1,§}, Jeffrey H. Dunn^{1,§}, Melanie R. Bui¹, P. Alex McNally⁴, Laura Huff¹, Sofia Mani¹, Ashley Hamstra⁵, Jodi Duke² and Robert Dellavalle^{*,1,3}

¹University of Colorado School of Medicine, Aurora, CO, USA

²University of Colorado Skaggs School of Pharmacy and Pharmaceutical Sciences, Aurora, CO, USA

³Dermatology Service, Department of Veterans Affairs Medical Center, Denver, CO, USA

⁴University of Colorado School of Medicine, Department of Surgery, CO, USA

⁵Loma Linda University Medical Center, Department of Dermatology, CA, USA

Abstract: *Background*: The American Board of Internal Medicine has challenged medical specialties to develop "Top Five" lists in order to identify potential areas of wasted health care resources. The American Academy of Dermatology has not yet developed a "Top Five" list.

Objective: To provoke discussion on the need for more evidence, guidelines, and quality measures to reduce waste in Dermatology.

Methods: Dermatologists and medical professionals attending the 2010 Cochrane Skin Group Annual meeting were invited to complete a short-answer survey.

Results: The study had a response rate of 39% (n=24). Most responses fit under a common theme related to the lack of, and poor adherence to evidence-based guidelines including lack of randomized controlled trials for treatment of prevalent skin disease, use of expensive biologics, antibiotics or procedures when cheaper treatment alternatives exist, the use of screening or diagnostic procedures for diseases for which no effective treatment exists, inappropriate diagnostics (biopsies, allergy tests) or treatments (excision of benign lesions, inappropriate Mohs surgery) of skin diseases and lastly, inappropriate dermatology referrals from PCPs.

Limitations: The survey sample is small and limited to a small subset of medical professionals familiar with dermatology. While not definitive the survey results inspired this commentary and provided an initial basis for further discussion.

Conclusion: This commentary and survey are intended to encourage discussion regarding development of a "Top Five" list of ways to improve dermatology quality and efficiency.

Keywords: Quality, efficiency, evidence-based medicine, health care reform, ethics, economics.

INTRODUCTION

In 2011, The American Board of Internal Medicine and National Physicians Alliance challenged primary care physicians to develop lists of five activities to promote more effective use of health care resources [1, 2]. Published in the Archives of Internal Medicine [2], these evidence-based lists promote affordable, high-quality health care by improving treatment, reducing risk, and, when possible, reducing costs [2]. Howard Brody's 2010 editorial in the New England Journal of Medicine simultaneously challenged each medical specialty to develop top-5 lists of the most wasteful diagnostic tests and treatments as a starting point for demonstrating to the public that quality and efficiency can be

Table 1. Demographics of Survey Participants

Dermatologists	15
Researchers	2
Medical Students	2
Rheumatologist	1
Primary Care Physician	1
Epidemiologist	1
Managing editor	1
Medical Social Worker	1

synonymous in healthcare [3]. These ongoing efforts are manifested online by the Choosing Wisely website [1], which aims to foster discussion between patients and physicians about the utilization of healthcare resources that are scientifically based, free from harm, and necessary [1].

^{*}Address correspondence to this author at the Department of Veteran Affairs Medical Center, 1055 Clermont Street, Box 165, Denver, CO 80220, USA; Tel: (303) 399-8020, Ext. 2475; Fax: (303) 393-4686; E-mail: robert.dellavalle@ucdenver.edu

[§]The first two authors listed contributed equally to this work.

Table 2. Survey Results and Corresponding Categories

Absence of good RCTs in prevalent skin disorders		
Inappropriate drug selection		
Failing to use epinephrine in distal locations to help control bleeding, extra time to contain bleeding		
Twice daily as opposed to once daily topical corticosteroids		
Ineffective treatments		
Stopping anticoagulation prior to surgery stopping it increases risk of adverse reaction, consult with PCP to stop it is a waste of time		
Medications with minimal benefit compared with cheaper alternatives		
Short term and not long term studies in psoriasis		
Treatment of most Actinic Keratosis		
Biologic drugs for psoriasis when retinoids, MTX have not been tried	Better Evidence Based Practice and Adherence to Existing Guidelines (21)	
Shotgun approach to therapy based on single case reports of diseases that may have spontaneous remissions as part of their clinical course		
Screening or diagnostic procedures where no effective treatment exists		
Most acne treatments - they don't clear acne apart from isotretinoin		
Use of biologics in psoriasis before less expensive alternatives have failed		
Branded topical drugs equivalent to generics		
Branded doxycycline and minocycline drugs for acne		
Biological agents		
Prescribing medications for which there is no evidence		
Wart treatment		
Treatment of toenail fungus		
PDT for AKs		
Research compliance requirements		
Discrepancies between practice and science		
Administrative tasks for insurance reimbursement		
Complying with regulations for lab, nursing, clerks		
Effort wasted in obtaining prior authorizations for topical meds		
Staff time re Obtaining insurance approval for Procedures		
Staff time re Rx changes due to insurance non-coverage		
Time spent on prior authorization	Systemic Healthcare Inefficiencies: Insurance,	
Staff time with paper records	Medicare, Research, Malpractice (16)	
Regulations concerning the use of Accutane		
Malpractice rates without Tort Reform		
Paper record storage		
Expensive gene rearrangement tests and other tests to secure a diagnosis of CTCL		
Contracts		
Defensive medicine		
Billing insurance		

Excision benign lesions		
Treatment of multiple benign actinic keratoses and pretending that they are skin cancer		
Mohs for low-risk NMSCs		
Greed in private practice		
Professional fees for dermatologists		
Unnecessary biopsies		
Treatment of AKs or NMSCs in elderly patients with low life expectancies.	Fraud, Waste and Abuse (14)	
Routine allergy tests for people with chronic urticaria	Flaud, waste and Abuse (14)	
Unnecessary investigations		
Total body skin exams in individuals at low risk for skin cancer		
Mohs for small tumors		
Topical barrier devices for atopic dermatitis		
Complex surgical repairs (when simple ones would suffice)		
Biopsy of benign lesions		
Antiwrinkle creams	Cosmetic Emphasis in Dermatology (14)	
Cosmetic procedures		
Training dermatologists (at great cost to the health system) who will ultimately spend large portions of their professional efforts doing cosmetic procedures		
Micro-dermabrasions		
Bleaching therapy people from African descent		
Lasers		
Cosmetic surgery		
Cosmetic procedures with minimal benefit		
Treatment of wrinkles		
Treatment of signs of natural aging process		
Cosmetics		
Multiple body washes		
Cosmeceuticals		
Cosmeceuticals		
Delayed referral to dermatologist- inpatient	Improved Patient and Primary Care Provider Education Regarding Screening, Medication, Procedure Use (8)	
Mohs surgery for chest and back skin cancer		
Non-attendance OPD/therapy visits		
Prioritizing pigmented lesions from the worried well with a low diagnostic yield		
Unused medications		
early visits to dermatologists specifically for total body skin examinations by people with no excess risk factors		
Over utilization for specialty service that should be handled in primary care		
Delayed referral to dermatologist- outpatient]	
evamping of old products into different % age combinations for business purposes rather than concentrating on new therapeutics.	Pharmaceutical Industry (6)	
Research in wrinkles		
Money from companies given to marketing and not clinical independent research		
Overpriced drugs including topicals		

In response to these challenges, nine US medical groups have developed "Top Five" lists to improve healthcare by use of high quality, efficient, and evidence-based medicine [1-3].

The American Academy of Dermatology has not yet taken up these challenges. As a means of exploring the "Top Five" ways to save money in dermatology, medical professionals including dermatologists attending a 2010 international conference on Comparative Effectiveness Research in Dermatology at the University of Colorado School of Medicine were invited to complete an online survey prior to attendance (Table 1). One survey question asked participants to list the top five wastes of money in the field of dermatology. Twenty-four of 61 attendees replied, yielding a response rate of 39%. Responses were analyzed by three independent authors and catalogued into core themes based upon response frequency (Table 2).

Lack of, and poor adherence to evidence-based guidelines was the highest response category. Since many of the treatments in dermatology are topical, with local side effects, dermatologists frequently try treatments and combinations of treatments, reaching conclusions on the basis of personal experience or uncontrolled trials [4]. These uncontrolled trials often lead to errors and substantial bias, which is passed onto the patient in the form of inferior healthcare. Specific responses in this category included the lack of randomized controlled trials for treatment of prevalent skin disease, use of expensive biologics, antibiotics or procedures when cheaper treatment alternatives exist, the use of screening or diagnostic procedures for diseases for which no effective treatment exists, inappropriate diagnostics (biopsies, allergy tests), or treatment (excision of benign lesions, inappropriate Mohs surgery) of skin diseases. Another important response involved inappropriate dermatology referrals from PCPs, which could be improved by patient and primary care provider (PCP) education regarding screening and management of skin disease.

In conclusion, there is a broad spectrum of quality and cost-related inefficiencies in dermatology. While our survey is small and limited to a self-selected sample, the results are meant to initiate a discussion of those areas of waste in dermatology that could be reasonably condensed into a "Top 5" list congruent with those of other medical organizations [1, 3]. For example, the American Academy of Allergy, Asthma, and Immunology (AAAAI) has developed a one-page list of "Five Things Physicians and Patients Should Question", which specifically identifies unnecessary tests and treatments common to this specialty [5]. This list was created by an AAAAI taskforce that incorporated scientific evidence, membership feedback, and expert opinions into its recommendations [5].

There will no doubt be objections that more research is needed before a list such as this can be developed for the field of dermatology. As Brody notes in his editorial, however, "...no matter how desirable more research is, we know enough today to make at least a down payment on medicine's cost-cutting effort...we should at least begin where we can.... A Top Five list also has the advantage that if we restrict ourselves to the most egregious causes of waste, we can demonstrate to a skeptical public that we are genuinely protecting patients' interests and not simply "rationing" health care, regardless of the benefit, for costcutting purposes" [3]. There is an urgent but achievable need for comprehensive health care reform in the United States [6]. Once a Top Five list has been agreed upon, plans for educating dermatologists can be created and encouraged by organizations such as the American Academy of Dermatology. Dermatologists contribute to this effort by advocating for better treatment guidelines, educating patients and PCPs, and implementing high quality, cost-effective, evidence-based treatment into their clinical practice.

CONFLICTS OF INTEREST

The opinions expressed in this article represent the views of the authors and not of the United States government.

ACKNOWLEDGEMENTS

The authors would like to thank Maggie Cook-Shimanek, MD, Rosemary Highart, MD, Lauren MacLaughlin, Chad Vogeler, Brian Petersen, Daniel Sugai, Jill Feetham, and Laurel Geraghty for their valuable comments and insight in reviewing the manuscript.

FINANCIAL DISCLOSURE

This study was funded by a \$20,000 NIAMS R13 conference grant (R13AR059425). The Veterans' Administration provided financial support for the study (Dr. Dellavalle). The sponsors had no role in the design or conduct of the study; in the collection, analysis, or interpretation of data; nor in the preparation, review, or approval of the manuscript.

REFERENCES

- American Board of Internal Medicine (ABIM). Choosing Wisely. Reference Available from: http://choosingwisely.org/ [Accessed on: April 8, 2012].
- [2] Smith SR, Aguilar I, Berger ZD, et al. The "Top 5" Lists in Primary Care: Meeting the Responsibility of Professionalism. Arch Intern Med 2011; 171(15): 1385-90.
- Brody H. Medicine's ethical responsibility for health care reform -the Top Five list. N Engl J Med 2010; 362: 283-5.
- [4] Bigby M. Evidence-based medicine in dermatology. Dermatol Clin 2000; 18(2): 261-76.
- [5] American Academy of Allergy, Asthma, and Immunology. Five Things Physicians and Patients Should Question. Reference Available from: http://choosingwisely.org/wp-content/uploads/201 2/04/5things_12_factsheet_AAAAI.pdf [Accessed on: June 19, 2012].
- [6] Berwick DM, Hackbarth AD. Eliminating waste in US health care. JAMA 2012; 307(14): 1513-6.

Revised: October 10, 2012

© Amir et al.; Licensee Bentham Open.

Received: August 25, 2012

This is an open access article licensed under the terms of the Creative Commons Attribution Non-Commercial License (http://creativecommons.org/licenses/by-nc/3.0/) which permits unrestricted, non-commercial use, distribution and reproduction in any medium, provided the work is properly cited.